

Service Priorities and Programmes Electronic Presentations

Convention ID: 254

Submitting author: Ms C Y CHAN

Post title: Advanced Practice Nurse, PMH, KWC

Interactive Training Workshop to Promote Staff Safety in Primary Health Care Setting

Chan CY (1), Kwong, Cadia (2), Wong HH (3), Yuen WC (3), Ho SF (4)

(1)APN, Ha Kwai Chung (HKC) GOPC, Kowloon West Cluster Family Medicine & Primary Health Care (KWC FM & PHC), (2) PT1, HKC GOPC, KWC FM & PHC, (3) RN, HKC GOPC, KWC FM & PHC

Keywords:

Staff Safety Primary Health Care

Introduction

In coming ten years, there will be 430,000 additional annual capacities of attendances will be delivered in GOPCs. The frontline health care related staffs are necessary to well equip knowledge and skill in patient's care to meet with the challenge of service expansion, i.e. increase the numbers of patient care procedure and related follow up work after the care procedure. From April to May 2017, there were three numbers of staffs injury related to patients' transfer and heavy lifting procedure in HKC GOPC. Apart from the victims suffered from pain after the incident, they were necessary to have long term rehabilitation care and ongoing follow up which induced stress and impacted on staffs' psychological status. From clinic administrative perspective, the manpower absentees in the incident potentially induced impact to clinic operation.

Objectives

To enhance staffs' knowledge and skills on patient transfer and heavy lifting procedure through interactive training workshop

Methodology

Two identical interactive training workshops were held in July 2017. All nurses, clinic assistants and supporting staff were involved with both theoretical input and practical session.

Result

Results & Outcomes:

There were total 21 attendants including nurses, clinic assistant s and supporting staff. Up till Jan 2018, there is none of related injury on duty reported further. Conclusion:

To meet the challenge of service expansion in GOPCs, staffs' knowledge and skills on patient transfer and heavy lifting procedure are necessary to enhance. On top of the generic on-line OSH training, staffs could experience and gain practise through

interactive learning between trainer and staffs in the training workshop. It would further minimize the staffs injury related to patients' care procedure and follow up work.