



Service Priorities and Programmes
Electronic Presentations

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Tight Bonds in New Department, New Hospital

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Accident and Emergency Department, Tin Shui Wai Hospital

Keywords:

Harmonious

Communication

Happy

Introduction

Commissioned in 15th March, 2017, The Accident and Emergency Department, Tin Shui Wai Hospital is a new, energetic and fresh department in the New Territories West Cluster, Hospital Authority. Within its 8-hour service hours (from 0800-1600), there are nearly more than 200 attendances everyday. In the face of this heavy and challenging workload, colleagues remains united and are eager to face and cope with every endeavours ahead. Gatherings are held regularly among staff (including medical, nursing and supporting staff) in order to tighten bonds among them and created a harmonious and warm environment to work together.

Objectives

To increase the sense of belongings to the department for every staff.

To tighten bonds and enhance communication among staff.

To create and maintain a harmonious and warm working environment for staff in the department.

Methodology

There are three big events held for every staff to participate since 15th March, 2017 (opening of A&E, TSWH).

Result

100-day celebration for A&E/TSWH

An outdoor BBQ gathering was held on 21th June, 2017 to celebrate the 100th-day establishment of the A&E TSWH. There are total more than 40 staff participated in this event.

ENA Dinner

The ENA dinner was co-organised by the Hong Kong College of Emergency Nursing and the Hong Kong Emergency Nurse Association. All nursing staff attended the event with enjoyment.

Winter Solstice gathering

The department winter solstice gathering was held on 14th December, 2017 with the

celebration to the retirement of one of our supporting staff. Colleagues enjoyed the event very much and had a good time there.

Conclusion:

Happy staff is vital for building and sustaining a harmonious working place. The gatherings can not only provide platform to enhance communication among colleagues, but also a chance to ease their working pressure during work. We are looking forward for other events in the future.