

S6.2

Integrated Emergency Care for Older People

10:45 Convention Hall A

The Silver Book – Quality Care for Older People with Urgent and Emergency Care Needs

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The Silver Book represents a best practice guide for managing older people in medical crises in the first 24 hours of presentation irrespective of care setting. It was developed by 14 national organisations in England between 2010 and 2012. Since publication it has been downloaded over 200,000 times and cited in majority of national reports on care of frail older people in the National Health Service. The principles have been applied in many initiatives across the NHS and also formed the basis for a national quality collaborative to improve care in acute settings.