

Symposiums

S3.2**Staff Engagement and Leadership****14:30 Theatre 1****Staff Engagement in Healthcare: A Reflection***Au D**Centre for Bioethics, The Chinese University of Hong Kong, Hong Kong*

This presentation considers the challenges of staff engagement in the context of public healthcare and reflects on what seemed to work and what did not, based on the speaker's experiences in leading hospital services in three different positions: Chief of Service, Hospital Chief Executive, and Senior Executive at the Head Office of Hospital Authority. The particular nature of engaging supporting staff and professional staff are considered. The presentation also provides a reflection on how staff engagement in public healthcare context may be different from private services.