

# Impression and Reflection from UK training experience on Integrated Care Nursing in the Community

Overseas Corporate Scholarship Program  
for Clinical leadership 2016/2017  
Integrated Care Nursing (UK)

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APN, RTSKH (CGAT)



# Training journey started from – St. George's University and Kingston University





# Thanks to our Course coordinator and lecturers



**2<sup>nd</sup> Left:**  
**Ms. Carmel Blackie**

(Associate Professor- PHC/Community ,  
St. George's University and Kingston  
University)



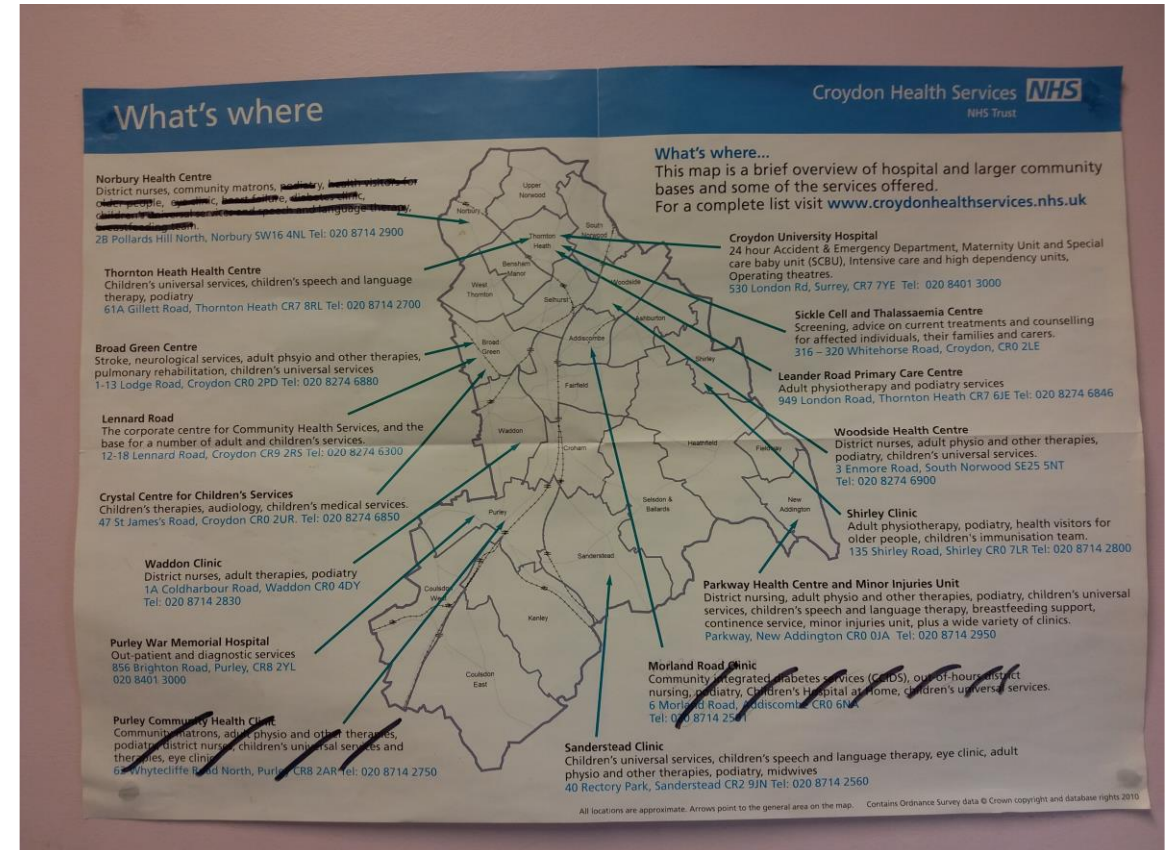
Left : Ms. Sam Naraine  
(Senior Social Worker of Integrated Care)

**Middle: Ms. Patricia Robinson**  
(NC and Honorary Lecturer)



Front Row (left to Right):  
**Ms. Patricia Robinson,**  
Ms. Denise Forte,  
**Ms. Carmel Blackie,**  
Ms. Jo Powell

# Croydon Health Service Centers





# Croydon Health Service



Nursing Team of:

District nurses, Community Matron,  
and Respiratory Nurses



Services:

Rapid Response Service, Community Intermediate Care Service  
and Pulmonary Rehabilitation Programme



# Primary and Community Service and care in Croydon

## Croydon Health Services

- Acute and Community Health care Services across borough of Croydon
- 7/24 service
- Aims: Reduce unnecessary hospital admission  
Support patient safety at home
- Provide 2 hours urgent outreaching service
- Referral from early discharge patient or GP
- May need to arrange an immediate care bed so as to enable patient to remain at home





# Home visit by Croydon Rapid Response Team



2016 11/91 9264813748 PAGE 01/05

Croydon Health Services NHS

**SINGLE POINT OF ASSESSMENT REFERRAL FORM**

TEL: 0203 274 6165 FAX: 0203 274 6463  
EMAIL: [SPOA@croydonhospitals.nhs.uk](mailto:SPOA@croydonhospitals.nhs.uk)

Team Referring To:	<input checked="" type="checkbox"/> Police Service	<input type="checkbox"/> Croydon Intermediate Care
Domestic Violence	<input checked="" type="checkbox"/> Domestic Violence Therapy	<input checked="" type="checkbox"/> Health Visitors for Older People
Continence Services	<input checked="" type="checkbox"/> Please Specify, use correct RMC code	

Priority & Discharge Information

Urgent (Within 4 hours)	<input type="checkbox"/> Hospital Discharge date if applicable: 31/10/2016
Non Urgent (Within 24 hours)	<input type="checkbox"/> Please confirm D/C on date of discharge
Routine (Within 48 hours)	<input checked="" type="checkbox"/> Proposed Date of First Visit: 1/11/2016

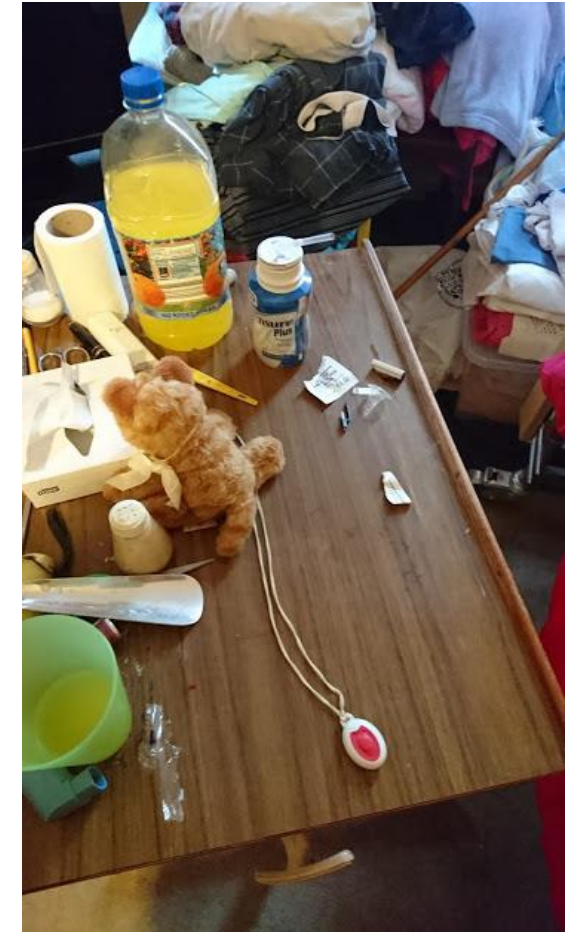
ALL PATIENTS MUST BE TRIAGED ON THIS SINGLE POINT OF ASSESSMENT

Referral Details

Referrer: <u>Police</u>	Does Patient Live Alone? <u>Yes</u>
Ethnic Origin: <u>White</u>	Can Patient Answer the Door? <u>Yes</u>
Preferred Language: <u>English</u>	Access Details e.g. Keysafe
Any Communication needs? <u>NO</u>	Risks to Staff? (e.g. pain, environment)
Interpreter needed? <u>NO</u>	
Is Patient Aware of Referral? <input checked="" type="checkbox"/> Y / <input type="checkbox"/> N	

SPOA  
31 OCT 2016  
RECEIVED

PLEASE COMPLETE ALL THREE PAGES OF THIS REFERRAL DOCUMENT. OTHER REFERRALS WILL NOT BE ACCEPTED BY SINGLE POINT OF ASSESSMENT



# York Medical Practice (YMP)

## St. John Health Center, Twickenham

### Nurse Led Warfarin Clinic

- Aims: Reduce the risk of thromboembolic issues or other complications and hemorrhage
- Run by Practice Nurse
- Use CaguCheck machine test strip
- Adjust warfarin dosage according to guidelines





# Teddington Memorial Hospital (TMH) – Haunslow and Richmond Community Center

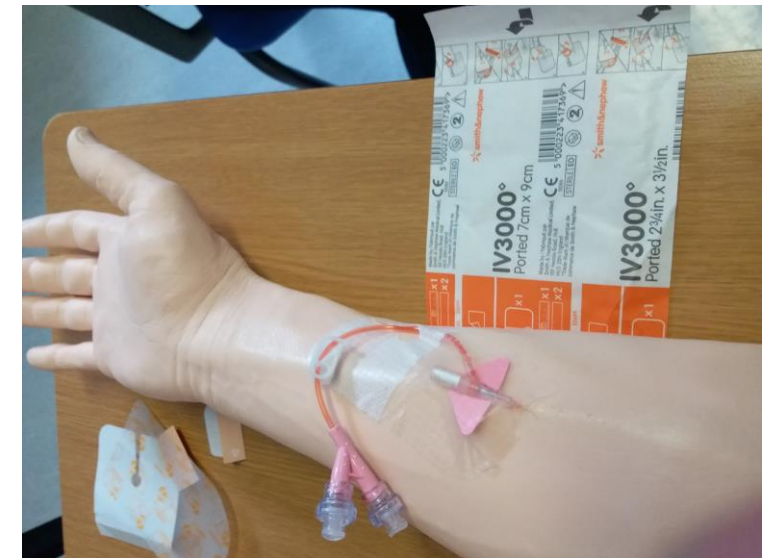
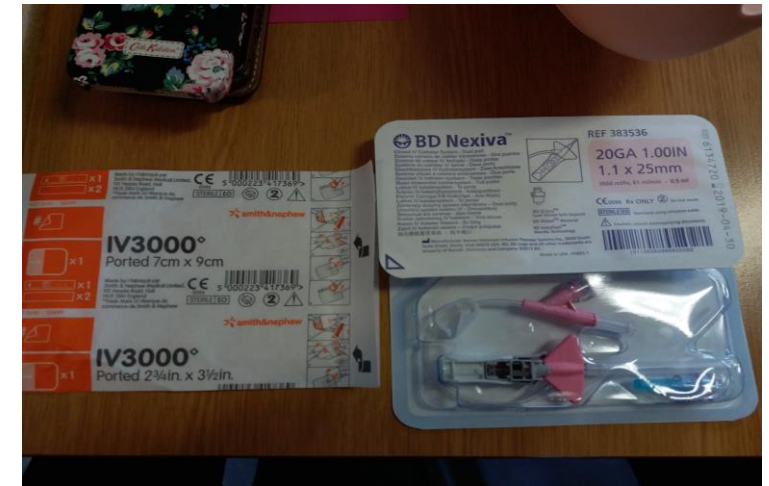
## I V therapy

- IV therapy for patient
- Training of nursing staff
- CVC care
- Avoiding unnecessary hospitalization



# Intravenous Therapy Lecture

## IV therapy practice



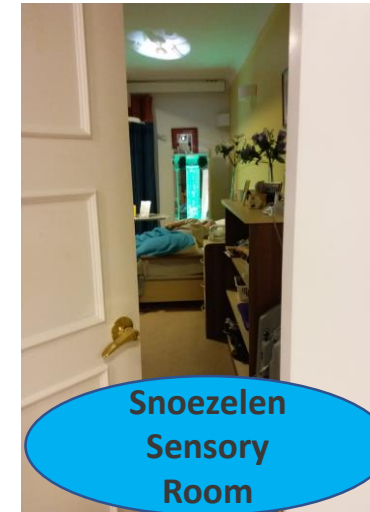
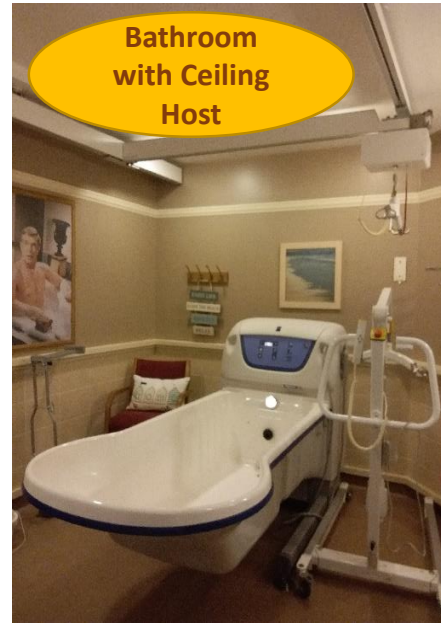


# House of Common and Royal Star & Garter Homes

- 1.3% (850,000 people) of entire population in UK, 1 in every 14 people aged 65 or above, are diagnosed Dementia
- 5 stars 'luxury and hotel setting home' :  
'House of Common and the Royal Star & Gater Homes' for the person with Dementia
- Dementia friendly environment
- Multidisciplinary team approach
- Person Centered Care



# House of Common and Royal Star & Garter Homes- Home Photos





# Impressive Drama in Kingston University

(by Az2B Theater Company – Based in Penryn Cornwall)

- An innovative tools for promoting the awareness of dementia in UK
- Very touching drama
- Actors who's family members were persons with dementia
- Raise awareness of the public:
  - needs of the patients and family
  - different stages of care





ICDS - Longer service for avoidance of unnecessary hospitalization



7 days Ambulatory IV therapy Center

# Reflection



Expand Nurse Warfarin Clinic



Staff and Public education



**Thank You**

