An Innovative Vocational Service Platform across NGOs and Private Sectors:

**Early Integrated Vocational Services (EIVS) for Psychiatric Patients**

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Purpose of EIVS:

1. Fulfill Service Gap
From service user’s perspective:
- **Fragmented** vocational services in HK
- **Difficult to access/ choose** appropriate service for themselves
- **Lack of key partner** in their vocational recovery journey

2. ↑ Successful Employment
Employment rate of people with mental illness: 19.6%* only
EIVS:
1. OT act as a **resourceful manager and key partner**
2. Provide a **timely and integrated** vocational service

*The Census and Statistics Department report, 2013
EIVS Service Framework:

- Over 15 vocational talks/experiential activities
- Vocational guidance
- Referral and direct intake
- OT as a Resourceful Manager

Vocational Exploration - Partnership with NGOs

- Over 40 diversified job opportunities (Clerical, Catering, Cleaning, Security, Courier, etc.)
- Competitive jobs in job market
- Employer Network

Job Bank - Timely Job Matching and Placement

- Employer education and support
- Enhance job sustainability
- Facilitate Positive Employment Experience

On the job support - On-site visit and telephone care service to clients and employers
EIVS Service Flow (Early and Timely):

**Hospitalization**
- Acute ward
- Acute ward/ Sub-acute ward

**Service Start**
- Client
- OT
- Screening-*C-LASER
- Vocational Assessment
- Vocational Exploration
- Individualized Vocational Goal Setting

**Hospitalization**
- Job Matching
- Visit to Recruitment Fair
- Resume preparation
- Interview preparation
- Approaching potential employers/ NGOs
- Liaison with employers

**Community**
- Accompany client for interview
- Advices on work tasks adjustment
- On-site job visit
- Support to employer and client
- Smoothen the job adaption

**Discharge after 3-months service:**
- Successfully employed
- Attained job by self
- Bridged to NGOs vocational trainings
- Other engagement

*Chinese Lam’s Assessment of Employment Readiness*
EIVS Results:

- 66 service users from 12/2014 to 10/2016
- Bridging to Open Employment (OE), Supported Employment (SE) and ERB course
- Successful employment rate was 56.1% VS 19.6%
- Over 70% and 60% of the users in OE and SE sustain the job up to at least 3 months
- Over 95% service users agreed that EIVS:

1. Facilitated their recovery
2. Increased hopes
3. Enriched their resources of vocational services

Future Development

- Expand Job Bank
- Foster the start of vocational courses during admission stage
- Collect feedback from both service users and employers