Quality of Care Project (QOCP) in New Territories West Cluster (NTWC) to Enhance Patient Data Privacy and Strengthen Infection Control

Mr. LAM Ming Sang
Senior Nursing Officer (Nursing Services Division)
Tuen Mun Hospital, New Territories West Cluster

Speed Presentation (HA Convention 2017)
17 May 2017 (Wed)
Introduction

- Hospital Authority Head Office (HAHO) initiated project since 2011
- "Bottom-up" approach
- Aims at enhancing the quality of patient care
Objectives

• To enhance Patient Data Privacy and strengthen Infection Control (IC) in clinical areas.
Methodology

• A Workgroup was formed with cross-departmental collaboration
• Consultation with nurse representatives
• The following items were introduced to use and procured:
  – Lockable Patient Record Trolleys
  – Lockable Confidential Waste (Document) Collection Boxes
  – Various Infection Control Items (e.g. Bath Trolleys, PPE Trolleys, PPE Rubbish Bins)
Result & Outcome

- QOCP demonstrated significant improvements in enhancing the patient data privacy and infection control.
QOCP Staff Satisfaction Survey (NTWC)

- **Blue bar**: Staff agreed QOCP items could enhance patient data privacy.
- **Red bar**: Staff agreed QOCP items could enhance infection control.
- **Green bar**: Overall staff satisfaction with the items of QOCP.
MRSA Bacteremia rate / 1000 patients days

rate per 1000 patient days

2013 2014 2015 2016

TMH POH
Thank you!