Enhancement program of developing guide of practice for delivering medication management training in Psychiatric Day Hospital (PDH)

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Introduction
Medication management training is the flagship program of PDH. Physicians impose strong reliance on nurses delivering the training to clients while nurses are required to excel in their competence by maintaining the training program in high quality. Pertaining to the medication management training program, a comprehensive guide of practice could facilitate staff to conduct the training as a down-to-earth documentation practice. Ultimately, it serves the purpose of maintaining standard of practice consistently and safely. The set-up of guide of practice was adopted according to guidelines which are widely proven as effective and authentic. It was developed with strong adherence to the Integrating Comprehensive Medication Management to Optimize Patient Outcomes Resource Guide 2012 which was developed by the Patient-Centered Primary Care Collaborative (PCPCC).

Objectives
1. To ensure the practice of medication management training is safe and of high quality of standard that any violation of guidelines related to medication is strictly upheld; 2. To enhance nursing staff competence and confidence when they conduct medication management training to the clients; 3. To ensure standards of practice is consistent and sustainable standard; 4. To facilitate scrutiny and examination by external parties; 5. To enhance the transparency and the communication among nursing team and medical team as the guide of practice of medication management in PDH is clearly outlined

Methodology
An audit checklist was developed for comparing the existing practice in PDH with the content of the Integrating Comprehensive Medication Management to Optimize Patient Outcomes Resource Guide 2012 which was developed by the
Patient-Centered Primary Care Collaborative (PCPCC). The existing practice was audited according to the checklist. Upon the result of the audit, the practice was revised according to the non-compliance and discordant area. The guide of practice was then developed. Audit was re-conducted for re-examining its applicability and practicability in PDH.

**Result**
The existing practice was audited against the 30 sub-items in eight domains in the initial audit. The compliance rate was only 53.3%. After the guide of practice was established, the result was enormously improved. It was revealed that the guide of practice got full compliance with the requirement of the checklist. The result of the first audit showed the inadequacy of the existing practice. Many sub-items were not carried out clearly or systematically. The newly developed guide of practice fits in with the checklist and fills in the loopholes accordingly. It is not the lips guide that staff opines it practical and useful.