Introduction
The introduction of the psychiatric nurse consultation in A&E department intended to reduce the number of admissions psychiatric patients. However, the physical setup of EMW and OW are designed for general medical patients but not for potential violent mental patients.

Objectives
To improve the physical and psychological safety of staffs in handling patients with potential violence in EMW and OW by speeding up the backup support from security room.

Methodology
1. Coverage of EMW by security guard has extended from 8 hours (from 11pm to 7am) to 16 hours (12 noon to 8pm & 11pm to 7am) everyday since 1st July 2014. 2. Three Fixed panic alarm buttons & 15 mobile trigger panic alarm buttons (5 in OW & 10 in EMW) that are connected to Nurse Stations & Security Control Room at G/F Main Block directly are provided to staffs on duty.

Result
1. Speed up the backup from security guard and control room when workplace violence happens. 2. Allow staffs to call for help by the mobile trigger panic alarms when they fail to access the fixed buttons. 3. Enhance physical and psychological safety of staffs working in EMW and OW of PMH A&E department. 4. Number of calls for security support was not increased after the installation of panic alarm.