# **OSH IMPROVEMENT PROGRAM IN H&T DEPARTMENT**

- ENHANCING SUPERVISORS' MONITORING SKILL

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#### Background

- IOD rate of H&T <u>RANKED TOP 5</u> in United Christian Hospital (UCH) in 2012
- > 85% of IOD related to BEHAVIOR
  - i.e. non-compliance, improper gesture, etc...



#### **Objective & Targets**

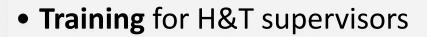
- \$\sqrt{\text{no. of IOD in H&T via an OSH}}\$
  improvement program on 
  **enhancing supervisors' skill**
- Focus on Supervisors and Frontline Staff





### Methodology - Supervisors

**Review** tasks & supervisory techniques





• Co-supervision by H&T supervisors ap-**OSH** team

Develop con

what to observe and monitor

Review and regularly



**Supervisors know** 

## Methodology - Frontline

• **Emphasize** critical steps in training

#### 清潔洗手間 檢查表

- ★進行清潔工作前已放置"小心 地滑"牌
- ★穿上圍裙,戴上面罩及黑色手 套
- ★先濕拖後乾拖至乾爽
- ★依照指示份量安全守則用清 潔劑
- ★工作期間有人進入揚聲提點



Meet with staff to underly underly use of

Frontline colleagues recognize critical steps towards safe practice





#### Results



