

**OSH IMPROVEMENT PROGRAM IN
H&T DEPARTMENT
- ENHANCING SUPERVISORS' MONITORING SKILL**

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Background

- IOD rate of H&T **RANKED TOP 5** in United Christian Hospital (UCH) in 2012
- **> 85%** of IOD related to **BEHAVIOR**
 - i.e. non-compliance, improper gesture, etc...



Objective & Targets

- ↓ no. of IOD in H&T via an OSH improvement program on enhancing supervisors' skill
- Focus on Supervisors and Frontline Staff



Methodology - Supervisors

1

- **Review** tasks & supervisory techniques

2

- **Training** for H&T supervisors

3

- **Co-supervision** by H&T supervisors and OSH team

4

- **Develop** con...

**Supervisors know
what to observe
and monitor**

5

- **Review** and op... regularly



收集污衣程序 檢查表

滿意(OK) • (✖) - 不足(Non-compliance) • NA - 不適用(Not applicable)

時間: _____ 員工姓名: _____

污水房		收集流程						
污衣車 車輪 輪順	污衣袋 存量70%	戴膠手套 進行工作	污衣車停泊 在不阻礙 提舉的位置	★ 繫穩大門 及 污衣車蓋	☆ 抽出污衣袋 姿勢正確	☆ 將污衣 放在房內 適當高度 (不過第3層)	工作後 用酒精 清潔雙手	☆ 垃圾房門 完整關上

員工意見: _____

稽查員姓名: _____

Methodology - Frontline

- 1
- **Emphasize** critical steps in training

- 2
- **Meet** with staff to understand underlying cause of

- 3
- **St**

Frontline colleagues recognize critical steps towards safe practice

清潔洗手間 檢查表

- ★ 進行清潔工作前已放置“小心地滑”牌
- ★ 穿上圍裙,戴上面罩及黑色手套
- ★ 先濕拖後乾拖至乾爽
- ★ 依照指示份量安全守則用清潔劑
- ★ 工作期間有人進入揚聲提點



Results

No. of IOD cases in H&T

