

CHALLENGES IN ENHANCING MEDICATION SAFETY IN EMERGENCY SITUATIONS – REINFORCEMENT IN CHECKING PARAMETERS FOR VERBAL MEDICATION ORDERS

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Backgrounds and Project Objectives

Verbal medication order is **not encouraged**
except during emergency situations

- 1. To strengthen safe staff practices** in prescribing and administering medication by verbal orders in emergency situations; and
- 2. To minimize any medication errors** as a result of misinterpretation from verbal communication.



CHECKING PARAMETERS INCLUDED IN A VERBAL ORDER



REINFORCEMENT MEASURES BY NURSING STAFF

Confirmation, communication and documentation on ten checking parameters

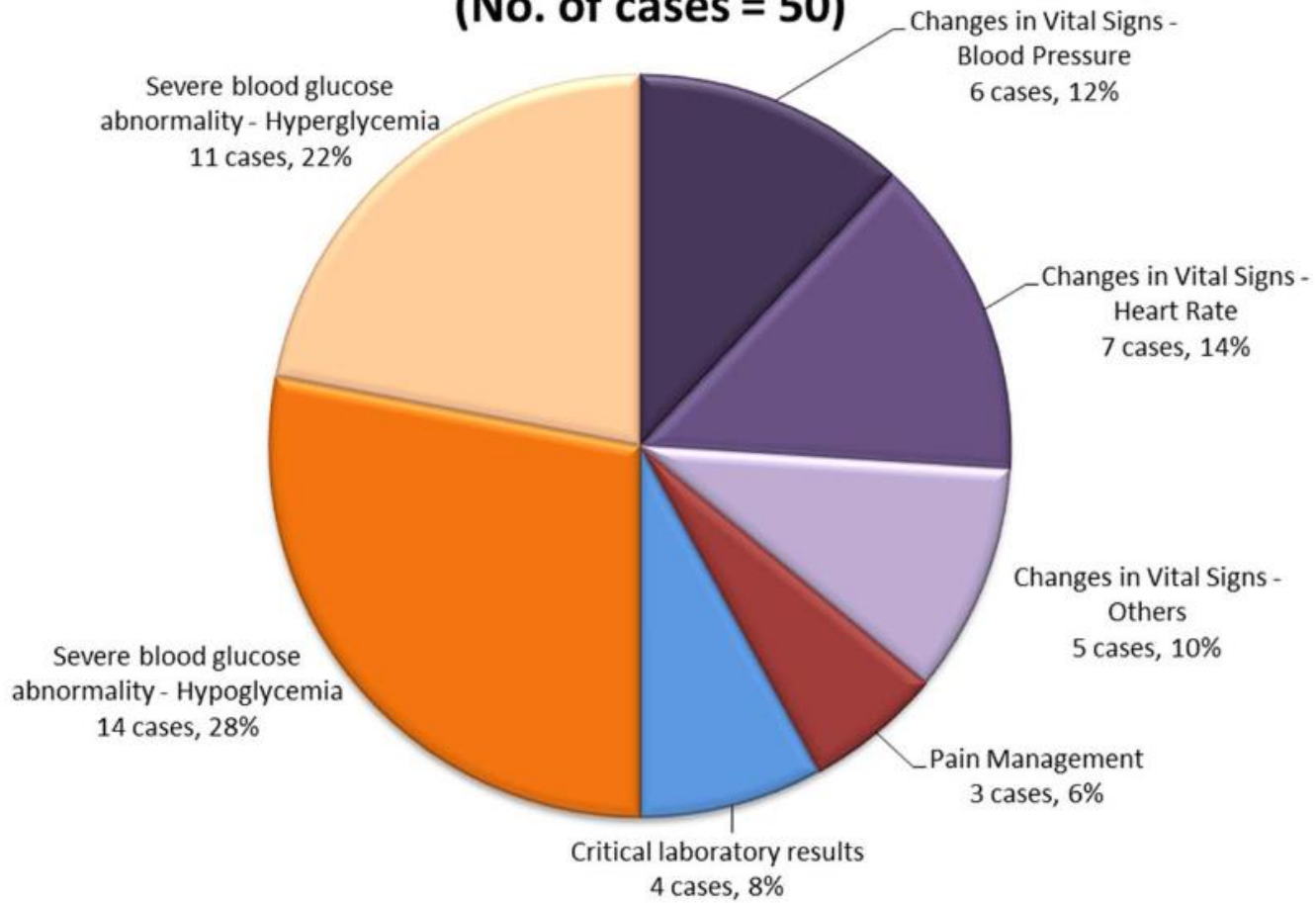


Completion on a standardized checklist to facilitate the safe prescribing and administration practice



Comply on a read-back confirmation policy

Emergency conditions in which verbal medication orders were prescribed (No. of cases = 50)



Summary: Compliance on reinforcement measures

100% of nursing staff complied with the read back policy

100% of nursing staff complied with the guideline with correct checking on ten parameters

Over 98% of physicians double confirmed & signed on checklist

