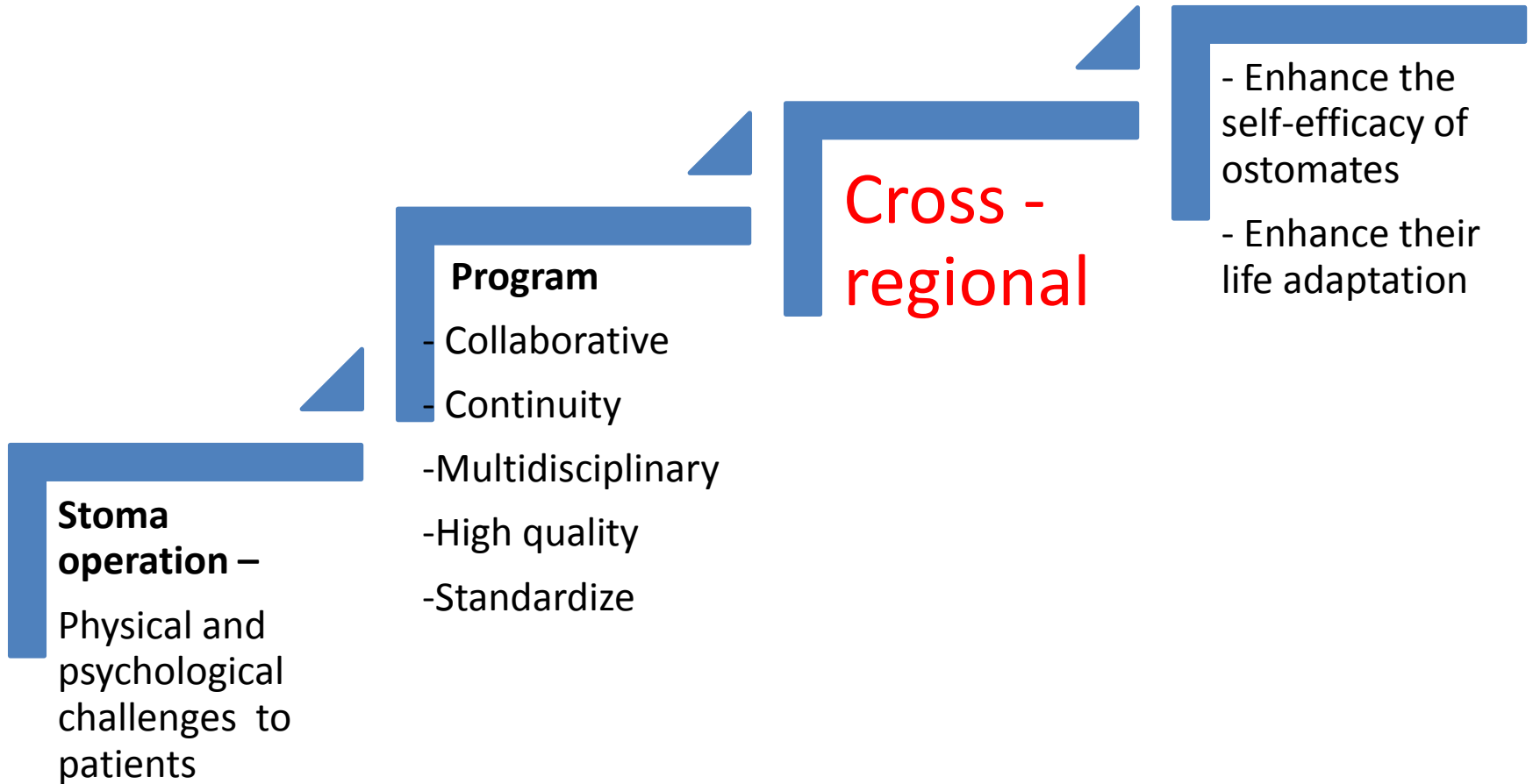


Hospital-Community Partnership Programme for patients with stoma

APN To Oi King
KWH/CNS

WHY



What

1. Conclude collaboration model
(KWH Surgeon & ET Nurse / CMC & OLMH CNS)
2. Organize training (theory & practice)
3. Develop : Home Care Protocol
Empowerment Score (Stoma)
Patient satisfaction questionnaire
4. Designate a CNS APN as the program coordinator
5. Fast track referral system/ regular meeting

HOW

1. Refer to KWH/CNS **after stoma surgery**
2. **Ward visits** by CNS APN
3. Upon discharge – **Program Based**
(Home Care Protocol + Empowerment Score + Patient satisfaction questionnaire)
4. - Phase One : Aug 2011 – Apr 2012
Implemented in KWH CNS catchment area only
 - Phase two : **May 2012**Partnership with CMC & OLMH CNS

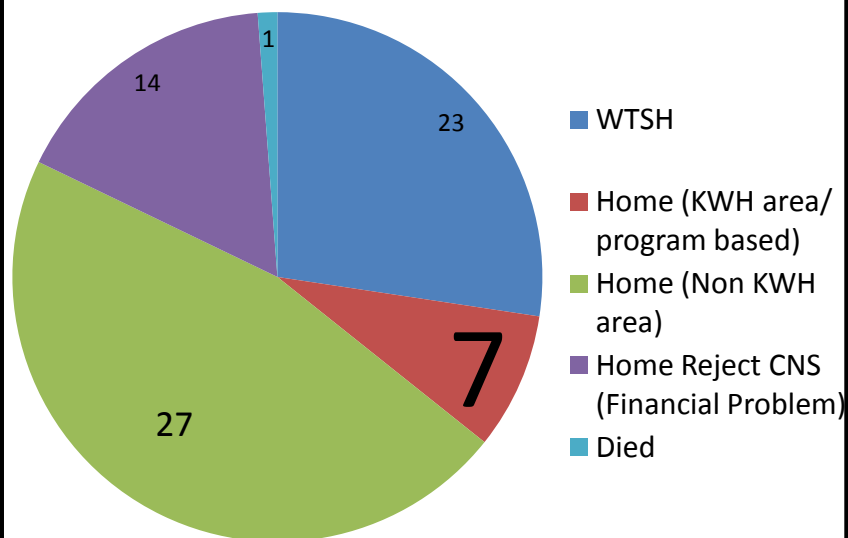
Results

Aug 2011 to Dec 2012

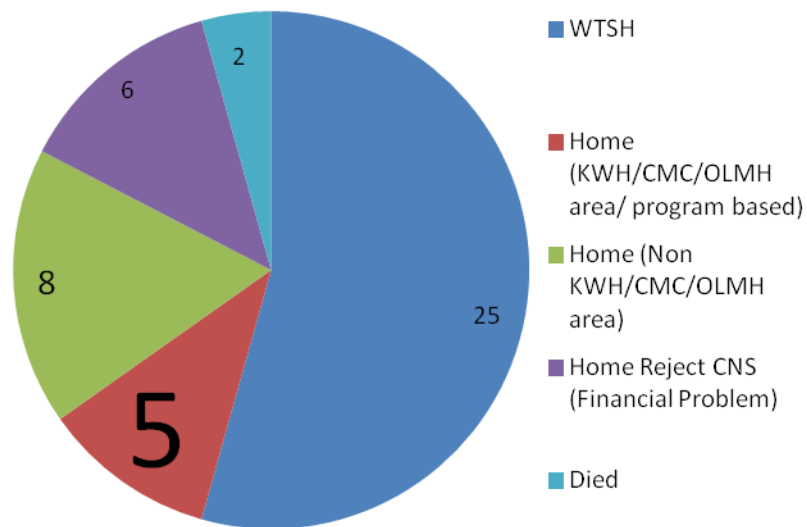
1. 118 patients were interviewed
2. 12 patients lived in KWH / CMC /
OLMH CNS catchment areas were recruited
3. ↑ Mean Empowerment Score : 9 to 12
4. Patient satisfactory surveys :
98% - very or above satisfaction level

Finding

Discharge Place : First Phase



Discharge Place : Second Phase



Expand program to other CNS Centers