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## **Clinical Services Plan**

#### **Purpose of Clinical Services Plan**

Clinical Services Plan is the culmination of an intense, highly consultative process with clinical and executive staff

- To map out the planned future services of the hospital
- To consider the design implications of the preferred strategies
- To inform the design process that will follow the adoption of the plan
- It is not a document about design or master planning





#### **Clinical Services Plan as a Framework**

Study and review the Services Plan in collaboration with Healthcare Planner as a framework to develop and complete the MDP.

Example Key Points/Recommendations from the Clinical Services Plan:

- Patient-centered care model with zonal design
- Major emphasis on ambulatory service
- Flexible space utilization
- Customer friendly in the front of house but high tech and multifunctioning in the back of house

(Kwong Wah Hospital Redevelopment as an example)

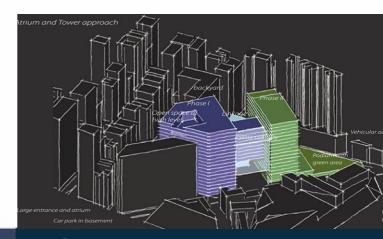




#### **Objective of MDP**

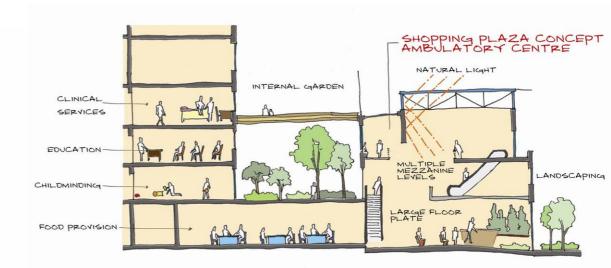
For the purpose of identifying the best optimum option in terms of planning, functionality, efficiency, cost effectiveness and quality of services.

Master Development Plan (MDP) formulates a guiding framework for the project.









### Master Development Plan (MDP)

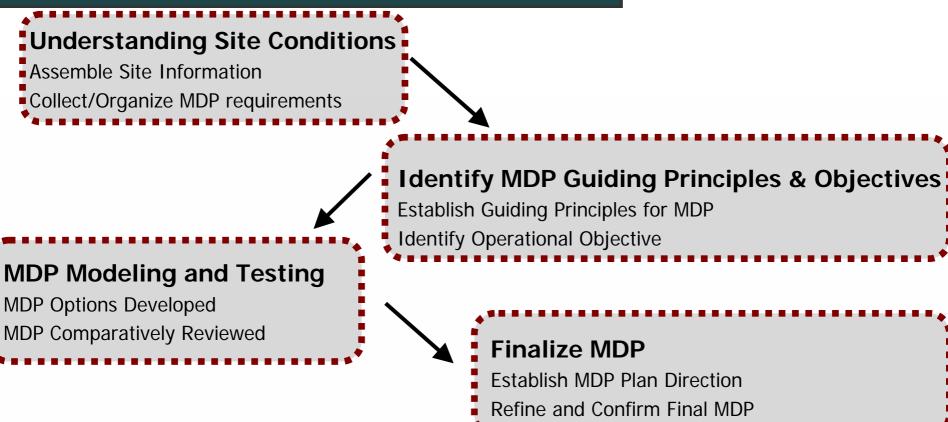
#### MDP includes the following:

- Description of study methodology and design approach
- Review and response on the Project Definition Statement and Service Plan
- Findings and results on desktop study and analysis
- Options study and analysis and problem identification
- Proposed master plans, options and design solutions
- Proposed decanting arrangement
- Proposed phasing arrangement
- Programme for viable options
- Cost estimates and analysis for viable options





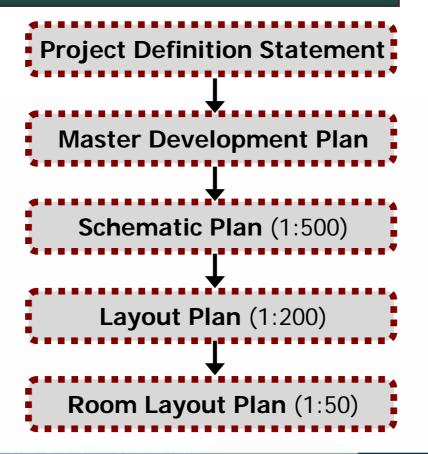
#### **Process of MDP**







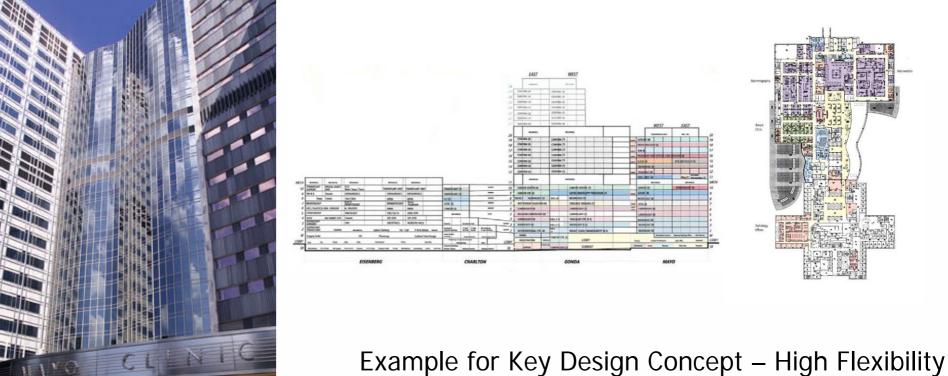
**Design and Planning Process** 







#### **Desktop Study**

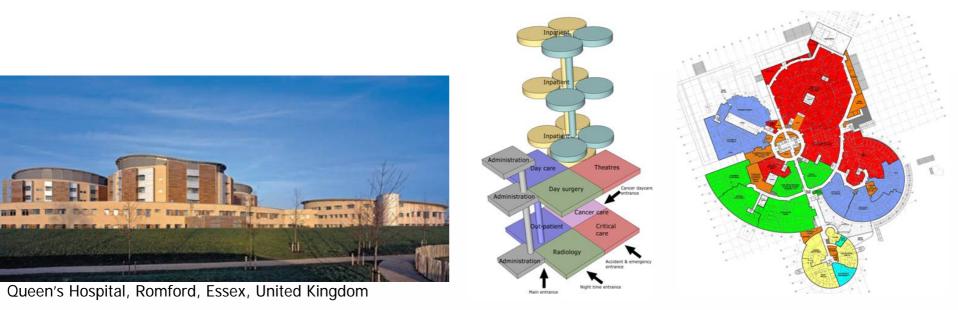


Gonda Building, Mayo Clinic Rochester





#### **Desktop Study**



### Example for Key Design Concept - Zonal Approach





#### **Desktop Study**



St Vincent's Hospital, Sydney, Australia



### Example for Key Design Concept – New Technology and Life-enhancing Treatments





#### **Key MDP Element in Hospital Planning**

From the examples studied, some key design concerns are summarized as follows:

- Infrastructure for advanced technological systems
- One-stop-shopping environment in line with the Clinical Services Plan

EXAMINATION

30000

CENTRAL

MODULE,

MOOUL &

TREATMENT AREA SUPPORTING AREA

- Modular design for flexibility of room quantities and assignments
- Segregation of circulations of different kinds
- Friendly environment with natural lighting
- Shared supportive facilities for efficient use of facilities





## **Integration with Hospital Services Planning**

#### **Integration with Hospital Services Planning**

Communication also contributes to rational and efficient planning for integrating hospital services and design.

- Forums with end-users on general requirements
- Meetings with administration & management staff for operational requirements



Communication with End Users



Site Surveys to the Hospital





Integration with Hospital Services Planning

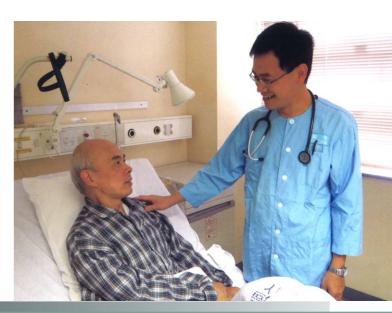
#### **End-Users Participation**

- Inclusive & Participatory
- Involvement of Different Departments
- Partnership
- Information-giving
- Open & Transparent
- Understanding & Discussion
- Response to Comments
- Consideration /
- Follow up Comments
- Integrated with the Decision-marking Mechanism









# **Hospital Trend**

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#### **Universal Room Design**

- Activity Adaptable Nursing Models
- Modular Building Design
- Service-Adaptable Building Infrastructure

#### **Evidence-based Design Approach**

- Healthy Health Care Environments







#### **Hospital Trend**

#### Information Technology (I.T.) + Wireless Networks

- Digital Imaging + Health Records
- Diagnostic Modeling Programs
- Smart and Dynamic Scheduling (Patient + Staff)

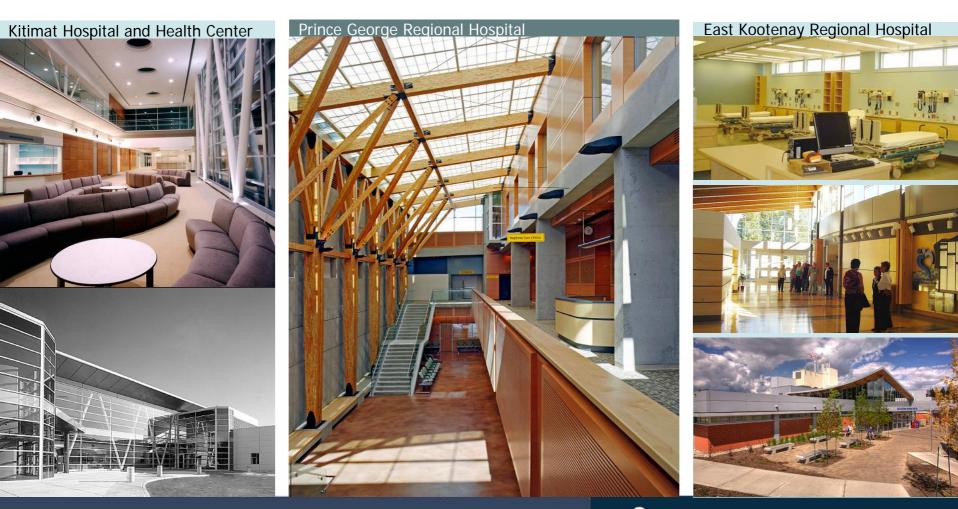
#### **Robotics + Medical Procedures (Surgery)**

- Minimal Invasive Procedure Development
- Automated Surgery and Tele-surgery
- Robotic Laboratory

### Sustainable Design

- Large floor plate for flexibility
- Provision of Greenery
- Use of natural light
- Efficient operation and circulation





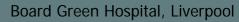




#### **Examples from Overseas**



The Royal Women's Hospital, Australia











## **Factors to Successful MDP Formulation**

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Factors/ Concerns	Government Departments	
Traffic Arrangement/ Traffic Impact/ Car-parking	Transport Department	VidelogAn VidelogAn
Plot Ratio/ GFA/ Massing/ Visual Impact/ Improvement for the District	Planning Department/ Buildings Department	





#### **Factors to Successful MDP Formulation**



Factors/ Concerns	<b>Government Departments</b>	
Heritage Matter/ Historic Value of Buildings	Antiquities & Monuments Office	
Trees Matter	Lands Department	
Environmental Impact	Environmental Protection Department	
Community Support	District Office/ District Council	

Other Factor:  $GFA = NOFA \times -2.5$  $CFA = NOFA \times -3$ 



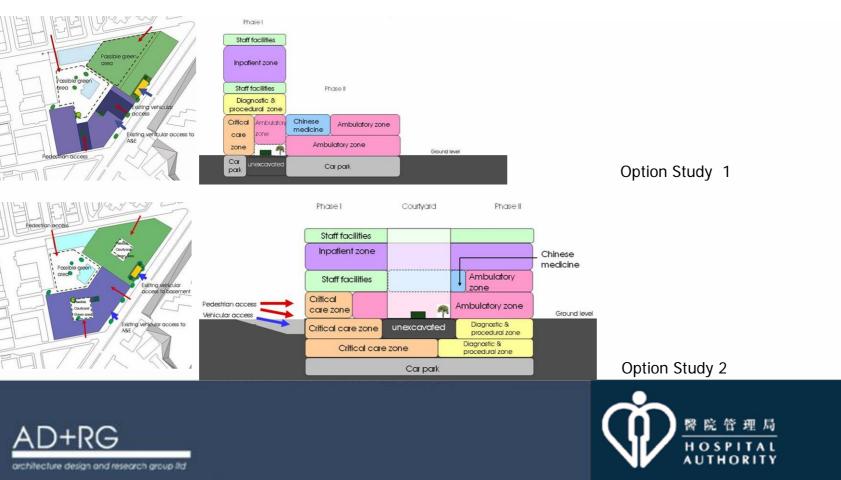




# **Options Study**

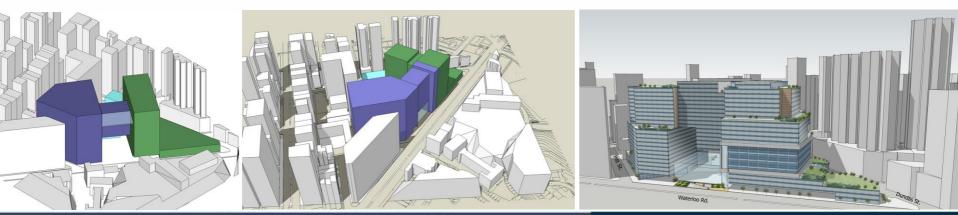
#### **Options Study**

To study optimum option in terms of planning, functionality efficiency and quality of services forming the basis for future design development.



#### **Preferred Option Identification**

Conduct options study to identify the preferred approach and development scheme.







#### **Study for Vertical Relationships of Functions**

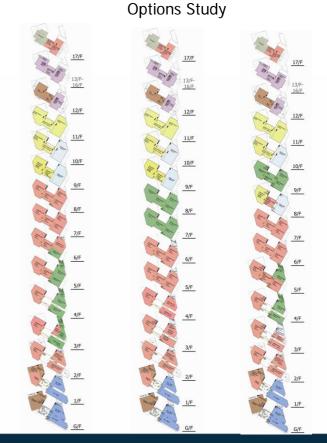
Advise the vertical stacking of stratification of functions amongst buildings for the hospital compound.



Movement of people, traffic and pedestrian segregation for the hospital compound to be studied.

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#### **Phasing Study**

A study of the phasing arrangement to maintain the hospital function operationally at all times.







#### Visualize the New Model of Care





Customer friendly in the *front of house* but high tech and multi-functioning in the *back of house* 





#### **Advantages of MDP**

- Review the Project Definition Statement and the Services Plan to develop strategy for implementing the project
- Translation from Clinical Services Plan to Architectural Preliminary
  Design
- Identification of the constraints and opportunities of redevelopment
- Earlier communication with end-users
- Earlier liaison with other various government authorities to seek comment from various government authorities and incorporated into the MDP in order to provide a project brief for the future detail design.





### END



